

NEWS RELEASE

Global Net Commerce, Inc. Introduces AWSS (Automated Wireless Support System)

Providing New Wireless Program Services to the Financial Industry

Irvine, California – January 19, 2015 – Today Global Net Commerce, Inc. (GNCI) announced the launch of Automated Wireless Support System, (AWSS). “GNCI’s AWSS program enhances the entire service offering for supporting wireless networks,” says Mark Meierhoefer, Business Operations Manager at GNCI. “AWSS focuses on three areas: Site Suitability, Proactive Connectivity Management and Reactive Support. AWSS Site Suitability helps us determine whether a site is a good candidate for wireless communication; and whether that communication is capable of supporting the client’s applications. Proactive Connectivity Management continuously scans the network looking for devices that may be experiencing issues: drops in signal strength, increased interference, high latency, etc. Reactive Support is just that - reactive support. When a device goes down in the field, GNCI does the troubleshooting, works with clients, carriers and hardware vendors to get the site back up as quickly as possible.”

AWSS is a top-notch service allowing clients easy access to tech support as well as an easy platform to detect, predict and address current and future connectivity issues.

The AWSS program is completely carrier and hardware agnostic. It supports all major North American cellular carriers, is compatible with most wireless communications devices and is modular. GNCI clients can bundle/package any or all of the AWSS services based on their knowledge, experience and infrastructure.

“Most customers end up using GNCI’s specialized wireless WAN solutions and support programs,” as Mark explained. AWSS is both easy to integrate and cost effective. It’s a revolutionary service in wireless WAN surveys, active monitoring and support.”

GNCI’s applications use standards-based networking and security. Industry-standard IPsec with 3DES or AES encryption is used for security over the Internet and radio network. Built-in firewall features ensure unauthorized access attempts are logged and denied.

Global Net Commerce, Inc. (GNCI) is a leading provider of wireless solutions for the financial services and retail verticals. GNCI provides manufacturing, engineering and development of wireless applications, as well as installation, maintenance and servicing of wireless 3G/4G Broadband/Next Generation products for high-profile financial institutions’ ATMs, telemetry and affiliated member network ATMs. Our professional services and skilled technicians are focused on delivering reliable and quality support for wireless ATM programs. The executive management of GNCI possesses over 100 years of combined experience in the ATM and financial services industries. GNCI is privately owned and operated, and is based in Irvine, California. For more information on GNCI’s products and services, please refer to our website at www.gnciwireless.com.

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